

2021 Royal Clipper Panama Canal Terms and Conditions

Thank you for choosing this Brand g vacation operated by Brand g Vacations and Star Clippers. To ensure that you understand the conditions of your particular vacation, please read the following policies and procedures completely. All policies and procedures are subject to change at any time at Brand g's sole discretion without notice. Any and all information contained herein is in effect at the time of printing and is subject to change at any time.

Information contained in these terms does not form part of any offer or contract. The transportation of guests and baggage on Star Clippers vessel is provided solely by Star Clippers and is governed by the terms and conditions printed on the Passage Contract. The Passage Contract will be included with your travel documents and contains complete and important information regarding cancellations, itineraries, Star Clippers' liability, health and immigration requirements, and other relevant terms and conditions. The terms and conditions of the Passage Contract will apply to persons who have booked a cruise regardless of whether or not they have embarked the vessel. Please read your Passage Contract carefully. To the extent that any of the information in the brochure conflicts with the terms of the Passage Contract, the terms and conditions contained in the Passage Contract shall control.

Itinerary arrival and departure times are always subject to change without notice. Star Clippers reserves the right to cancel, alter, advance, postpone or substitute any scheduled sailing or itinerary, substitute another vessel for the scheduled ship, or substitute or cancel scheduled ports of call, which, in its sole judgment and discretion, is justified for any reason, and to do so without liability for any loss whatsoever to guests as a result of said change(s).

Brand g Vacations and Star Clippers are not responsible for incidents such as airline cancellations, re-routings or any disruption of scheduled services or accommodation, or lost luggage. All schedules, fares, and terms and conditions listed at www.brandgvacations.com are effective as of January 2019 and supersede any schedules, prices, and terms and conditions previously published.

Travel documents will not be dispatched until full and final payment and passenger Contact Information has been received by Star Clippers and cleared. For purposes of this Agreement, Contact Information shall mean a passenger's full name, passport number, address, telephone number (land and mobile), electronic mail address and emergency contact information and any other information as requested.

Cruise Tariff

2021 cruise fares cover certain shipboard services including: accommodations, onboard meals and entertainment, and complimentary beverages aboard ship (water, juice at breakfast, coffee, tea, soda house wines, select liquors, and select beers). All fares are quoted in US dollars, are per guest and based on double occupancy. Not included in your program tariff are: beer, spirits, sodas and wine, optional shore excursions, meals taken ashore during the cruise, fuel surcharges, laundry, and purchases from the ship boutique, spa or any item or service of a personal nature.

Travel Professionals

Travel agents are considered to be the agent of Passenger and not of Carrier. Carrier is not liable for any representation, act or omission of Passenger's travel agent. Passenger's cruise fare is not considered paid until Carrier receives full payment, and the amount thereof is subject to change at any time prior to Carrier's receipt of payment. Passenger shall at all times remain liable to Carrier for the price of passage. Carrier reserves the right to refuse embarkation if all charges and surcharges have not been paid in advance of departure.

Deposit/Final Payment

A \$1,000 per person deposit is required at the time of booking, with final payment due no later than 90 days prior to departure. Alternatively, guests may choose to make the required deposit and then pay equal monthly installments with the final payment due by 90 days prior to departure. Guests will not be permitted to change travel agents once final payment has been received. Final documentation will be issued after receipt of final payment and approximately 30 days prior to sailing. All reservations are subject to cancellation if payments are not received by the due date, and are guaranteed only when paid in full 90 days prior to sailing. Reservations made within 90 days of sailing require full payment within seven days of booking or sooner, as specified by Brand g Vacations. Payments may be made by AMEX/ VISA®/ MasterCard® or DISCOVER®.

Cancellations/Refunds

Should you find it necessary to cancel your reservation or any component thereof, you are required to contact your Travel Professional or Brand g Vacations directly by telephone as well as submit your cancellation in writing. Refunds are subject to the schedule below regardless of suite/cabin resale and cancellation charges may not be converted to future cruise credits:

Cancellation Charges:

Days Before Departure	Per Person Charges
Greater than 90 (through 8/21/21)	\$100.00
90-0 days (08/22 -11/20/21)	100% of the total per person fare

Health and Medical Requirements

All guests are required to report in writing to Brand g Vacations at the time their reservation is made:

1. Any physical or mental condition that may require medical or professional treatment or attention during the voyage
2. Any condition that may render the guest unfit for travel, or that may require special care or assistance
3. Any condition that may pose a risk or danger to the guest or anyone else on board the ship
4. Any condition that may require oxygen for medical reasons
5. Any intention or need to use a wheelchair cart, other mobility device

By booking passage on this program and by boarding the ship, the guest represents and warrants that he/she is physically and otherwise fit to travel, and that the guest will comply at all times with applicable rules and regulations of the ship and orders and instructions of the ship's officers.

Brand g Vacations or Star Clippers reserves the right without liability to require a guest to disembark and/or to refuse to board and transport a guest who, in the judgment of the hosts or the ship's Captain, is unfit to travel or may require care beyond that which Brand g Vacations or Star Clippers is reasonably able to provide.

We strongly recommend that guests are able to navigate the stairs on-board without assistance. Should guests require assistance, they must travel with someone who is able to assist them both ashore and at Onboard. We are unable to offer special assistance. Please note that wheel-on and/or wheel-off access is not available at ports-of-call.

Baggage

You may bring aboard the ship a reasonable amount of clothing and personal effects without charge. Baggage for ship guests or guests on our land extension programs must be handled in accordance with regulations of our ground operators. Baggage exceeding these limitations is subject to the charges as set forth by the individual operators. Airlines are strict with baggage limitations. Guests are encouraged to contact individual airlines for weight limitations.

All baggage must be securely packed, and properly and clearly labeled. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk. Brand g Vacations or Star Clippers is not responsible for loss or damage to baggage or any other personal item during air travel or land extension programs.

Baggage and personal belongings will be taken off the ship upon guest disembarkation. Under no circumstances will baggage be stored onboard without the owner of such baggage being on the vessel. Brand g Vacations or Star Clippers is not responsible for baggage stored in shore side facilities.

Under no circumstances may dangerous items (including but not limited to: explosives, firearms, combustible or illegal substances) be taken aboard the ship. We recommend that you hand-carry travel documents (passport, visa, cruise tickets), medications and valuables. These items are the full responsibility of the guest at all times.

Travel Documents

All travel documents (air and cruise tickets, passport and medical insurance information) are the guest's responsibility. It is also the guest's responsibility to obtain any necessary visas and public health documents for all applicable ports and to comply with all customs requirements. Without the required documents, a guest may be denied boarding and accommodation by Star Clippers or the guest may be disembarked during the voyage and Brand g Vacations, or Star Clippers will not make a refund or be otherwise liable to any guest for such denial of boarding or disembarkation.

Please check with the appropriate consulate for specific requirements. Security measures imposed by governments may change from time to time and each guest will be required to comply with them. As a courtesy, we will endeavor to provide each guest with notice of measures that may affect them, but complying with any such requirements is the sole responsibility of each guest. Please consult your travel professional for advice on such requirements to avoid loss of boarding privileges.

Taxes, Government Fees/Quasigovernment Fees and Fuel Supplements

Star Clippers reserves the right to pass through to its guests (including fully paid and deposited guests) any taxes and government fees/quasi-government fees that relate specifically to a guest's itinerary. "Taxes and Government fees/quasi-government fees" include any and all fees, charges, surcharges, tolls and taxes imposed by governmental or quasi-governmental authorities including, but not limited to, customs fees, per person berth taxes or fees, embarkation and/or disembarkation fees at ports, airline transportation fees, dockage fees, and wharfage fees.

Star Clippers reserves the right to charge a per person fuel supplement in the event that the price of increases up to and including the day of embarkation. Star Clippers may collect any taxes, government fees/ quasigovernment fees and fuel supplement (the "Surcharges") at the time of booking, prior to sailing or on board the vessel, even if the cruise fare has been paid in full. Surcharges will be invoiced accordingly.

All fares, and itineraries are subject to change without notice. Additional restrictions may apply. Brand g Vacations and Star Clippers reserves the right to correct any errors or omissions.

Our website or brochures may contain inadvertent technical or factual inaccuracies and typographical errors. Brand g Vacations and Star Clippers reserves the right to correct errors and omissions at any time without prior notice, and to cancel any offered product, service, amenity, etc. in the event of any error or omission in the description, including pricing and availability.

Video / Photographic Release

You agree to participate in promotional, publicity, or merchandising pictures during this event. You hereby authorize the reproduction, sale, copyright, broadcast and /or distribution of said video, sound recording and pictures without limitations. You further agree and release Brand g, its parent, subsidiary companies, their representatives and agents from any liability, loss, expense or claims arising from distribution, broadcast, sale or use of your likeness or voice. You certify that you are 21 years of age or over. You may opt out of any promotional videos and pictures; however, Brand g does not guarantee that you will not be included.