

2024 Brand g Vacations Japan – Land of the Rising Sun: Terms & Conditions

Thank you for choosing Brand g for your vacation. To ensure that you understand the conditions of your vacation, please read the following policies and procedures completely. All policies and procedures are subject to change at any time at Brand g's sole discretion without notice. All information contained herein is in effect at the time of publishing and is subject to change at any time.

Information contained on the Brand g Vacations website (www.brandgvacations.com), our online booking site, or any printed or online advertisements do not form part of any offer or contract. Terms and Conditions will be included with your travel documents and contain complete and important information regarding cancellations, itineraries, health and immigration requirements, and other relevant information.

Itinerary arrival and departure times are always subject to change with or without notice. Brand g reserves the right to cancel, alter, advance, postpone or substitute any portion of the itinerary, which, in its sole judgment and discretion, is justified for any reason, and to do so without liability for any loss whatsoever to guests as a result of said change(s). Brand g is not responsible for incidents such as airline cancellations, re-routings or any disruption of scheduled services or accommodation, or lost luggage.

All schedules, fares, and terms and conditions listed in this website are effective as of December 2022 and supersede any schedules, prices, and terms and conditions previously published.

All fares including land and hotel, are capacity controlled, subject to change at anytime without notice and do not guarantee availability. All are subject to change and/or cancellation without notice.

Travel documents will not be dispatched until full and final payment and passenger Contact Information has been received by Brand g and cleared. For purposes of this Agreement, Contact Information shall mean a guest's full name, passport number, address, telephone number (land and mobile), electronic mail address and emergency contact information and any other information as requested by Brand g.

Travel Professionals

Travel agents are considered to be the agent of guest and not of Brand g Vacations. Brand g is not liable for any representation, act or omission of Guest's travel agent. Guest's fare is not considered paid until Brand g receives full payment, and the amount thereof is subject to change at any time prior to receipt of payment. Guest shall at all times remain liable to Brand g for the price of passage. Brand g reserves the right to refuse travel if all charges and surcharges have not been paid in advance of departure.

Deposit/Final Payment

To reserve your tour, a \$1,000 per person deposit is required at the time of booking. Full payment is due no later than 120 days prior to departure. Guests will not be permitted to change travel agents once final payment has been received. Final documentation will be issued after receipt of final payment and approximately 30 days prior to tour. All reservations are subject to cancellation if payments are not received by the due date and are guaranteed only when paid in full 120 days prior to tour. Reservations made within 120 days of tour require full payment within seven days of booking or sooner, as specified by Brand g Vacations. Payments may be made by AMEX / VISA®/ MasterCard® or DISCOVER®.

Cancellations/Refunds

Should you find it necessary to cancel your reservation or any component thereof, you or your travel professional are required to contact Brand g Vacations directly by telephone as well as submit your cancellation in writing. Refunds are subject to the schedule below regardless of Brand g's ability to resell the space and cancellation charges may not be converted to future tour credits:

| Cancellation Charges | |
|------------------------------------|--------------------------------------|
| Days Before Departure | Per Person Charge |
| Greater than 300 (through 7/16-23) | \$100.00 |
| 300 - 181 (7/17 - 11/13/23) | \$500.00 |
| 180 - 121 (11/14/23 - 1/12/24) | \$1,000.00 |
| 120-0 (1/13 – 05/12/24) | 100% of the total per person charges |

Health and Medical Requirements

All guests are required to report to Brand g Vacations at the time of their reservation is made:

1. Any physical or mental condition that may require medical or professional treatment or attention during the trip
2. Any condition that may render the guest unfit for travel, or that may require special care or assistance
3. Any condition that may pose a risk or danger to the guest or anyone else participating in the trip

4. Any condition that may require oxygen for medical reasons
5. Any intention or need to use a wheelchair cart, other mobility device

By booking passage on this program, the guest represents and warrants that he/she is physically and otherwise fit to travel, and that the guest will comply at all times with applicable rules and regulations of the guides.

Baggage

Airlines are strict with baggage limitations. Guests are encouraged to contact individual airlines for weight limitations.

All baggage must be securely packed, and properly and clearly labeled. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk. Brand g is not responsible for loss or damage to baggage or any other personal item during air travel or land extension programs.

We recommend that you hand-carry travel documents (passport, visa, cruise tickets), medications and valuables. These items are the full responsibility of the guest at all times. Brand g shall not be responsible for the loss of, or damage to, such personal items.

Travel Documents

All travel documents (air tickets, passport and medical insurance information) are the guest's responsibility. It is also the guest's responsibility to obtain any necessary visas and public health documents for all applicable countries and to comply with all customs requirements. Without the required documents, a guest may be denied participation or accommodations and Brand g Vacations will not make a refund or be otherwise liable to any guest for such denial of boarding or lodging.

In the event that Brand g provides information or advice as to necessary travel documents, visas and medical inoculations, guests are still obligated to verify such information with the appropriate government authorities and we do not warrant or guarantee the accuracy of such information. Please check with the appropriate consulate or embassy for specific requirements. Security measures imposed by governments may change from time to time and each guest will be required to comply with them. As a courtesy, we will endeavor to provide each guest with notice of measures that may affect them but complying with any such requirements is the sole responsibility of each guest. Please consult your travel professional for advice on such requirements to avoid loss of participation privileges.

Errors and Omissions

All fares, and itineraries are subject to change with or without notice. Additional restrictions may apply. We reserve the right to correct any errors or omissions.

Our website or promotions may contain inadvertent technical or factual inaccuracies and typographical errors. Brand g Vacations reserves the right to correct errors and omissions at any time without prior notice, and to cancel any offered product, service, amenity, etc. in the event of any error or omission in the description, including pricing and availability.

Video / Photographic Release

You agree to participate in promotional, publicity, or merchandising pictures during this event. You hereby authorize the reproduction, sale, copyright, broadcast and /or distribution of said video, sound recording and pictures without limitations. You further agree and release Brand g, its parent, subsidiary companies, their representatives and agents from any liability, loss, expense or claims arising from distribution, broadcast, sale or use of your likeness or voice. You certify that you are 21 years of age or over. You may opt out of any promotional videos and pictures; however, Brand g does not guarantee that you will not be included.