

Visit Japan Web – Fast Track Immigration and Customs Process

Below is the direct web link for the Visit Japan Web Online service for Immigration and Customs procedures. Or, you may also use the QR code for mobile access.

<https://vjw-lp.digital.go.jp/en/>



Once on the page, click on “Start using the service now”. On the following screen, click “SIGN UP FOR A NEW ACCOUNT”. You’ll have to agree to the Terms of Use and the Privacy Policy.

Visit Japan Web

Sign up for a new account

Using this service

Please agree to the terms in the following link and proceed to the next step.

I agree to the [Terms of Use](#)

I agree to the [Privacy Policy](#)

Enter your email address and a password for your new account.

Visit Japan Web

Sign up for a new account

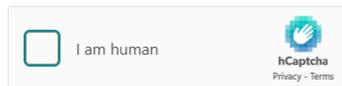
Enter account details

Email

Password

- 10 characters or more
- Combination of uppercase Latin alphabet + lowercase Latin alphabet + numerical values + symbols
- The following symbols are allowed to be entered in the password
+.*@#%&'~^(){}_

Enter your password again



[Back](#)

[Create account](#)

Answer the following questions, and provide your Surname(s) and Given name(s) exactly as they appear on your passport. You can either key the information in or use your camera to upload your passport.

Visit Japan Web

Your details

Confirm entered details

Entry/return procedure category

Edit

Do you have a passport issued by the Japanese government? **Required**

No

Do you live in Japan and will enter Japan with a (special) re-entry permission? **Required**

No

Check how to use Tax-free procedures

Will you use Tax-free QR Code? **Required**

Yes

Passport details

Edit

Passport number **Required**

Surname **Required**

MUMFORD

Given name **Required**

MICHAEL SCOTT

Nationality or citizenship **Required**

United States

Date of birth **Required**

Date of expiry **Required**

Photo of face



Basic Information

Occupation

Home address:Country name

USA

Home address:City name

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Update

After you've set yourself up as a registered user, you can add details of your family member travelling with you. The process is the same as above. To access that screen, click the "Details of Family Members Traveling with you" button.

Visit Japan Web

Register user

Register details if you are using Visit Japan Web
After registration, please proceed to "Register planned entry/return".

 **Your details** ✔ Registered

 **Details of family members traveling with you** ✔ 1 persons already registered

Register planned entry/return

Register information required when entering into/returning to Japan

Most recent planned entry

 **Japan 2026**
Planned arrival date in Japan: 2026/05/29

All entry/return schedule

[+ Register new planned entry/return](#)

Use after entering Japan

 **Preparation for tax-free procedures**

Information of after entering Japan


Travel insurance
strongly recommended


Natural disaster
information notice


Official guide for
travelling Japan

Click “Register new planned entry/return” to add your trip. Give the trip a name, and enter your arrival date, arrival airline, flight number, and city where you’ll board that flight.

Visit Japan Web

Register Planned Entry/Return

Planned entry/return

Trip name
Adding a name to your planned entry/return makes it easier to manage multiple plans.

Planned arrival date in Japan Required

[If you are connecting multiple flights](#)

● Boarded flight number

Airline company name Required
For codeshare flights, please enter the name of the main airline company name

Flight number (numbers only) Required
For codeshare flights, please enter the main flight number

Point of embarkation
Candidate point of embarkation will be displayed when entering text

Enter the address for your first hotel in Japan. For our Brand g Itinerary, the address information is listed below. The contact phone number should be your personal phone number.

Visit Japan Web

Register Planned Entry/Return

Address in Japan (Accommodation)

Enter your first accommodation for contact information in Japan
If you are not staying at a hotel, enter the destination information

Postal code

hyphen not required

1600021

Enter automatically using postal code

Prefecture Required

TOKYO TO

City Required

SHINJUKU KU

Address Required

1 CHROME-29-1

Hotel name, place of stay

HOTEL GROOVE SHINJUKU, A PARK ROYAL HOTEL

Contact phone number Required

hyphen not required

18014035227

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Next

You can select a family member that is traveling with you to add to your itinerary, if you set that family member up in the step listed above. You'll be able to add the family member to the arrival flight information you setup above. Click Register plan when you're done.

Visit Japan Web

Register Planned Entry/Return

Select family members traveling with you

When a family member undergoes immigration procedures at the same time can be registered as family members traveling with you

Entry and return procedures will be processed one person at a time
One immigration document is required per person

Please select family members traveling with you.

MUMFORD MICHAEL SCOTT

You

MALDONADO SOLIS RONNAL

Family members traveling
with you

Back

Confirm entered details

You'll see a summary of your arrival plan. Click Register Plan.

Visit Japan Web

Register Planned Entry/Return

Confirm entered details

Planned entry/return Edit

| | |
|---|--------------------------|
| Trip name | Japan 2026 |
| Planned arrival date in Japan Required | 2026/05/29 |
| Airline company name Required | UA: UNITED AIRLINES(UAL) |
| Flight number Required | 837 |
| Point of embarkation | SAN FRANCISCO |

Address in Japan (Accommodation) Edit

| | |
|--|--|
| Postal code | 1600021 |
| Prefecture Required | TOKYO TO |
| City Required | SHINJUKU KU |
| Address Required | 1 CHROME-29-1 |
| Hotel name, place of stay | HOTEL GROOVE SHINJUKU, A PARK ROYAL HOTEL |
| Contact phone number Required | 18014035227 |

Select family members traveling with you Edit

| | |
|-----------------------------------|-----------------------|
| Family members traveling with you | MUMFORD MICHAEL SCOTT |
|-----------------------------------|-----------------------|

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Register plan

After you've registered your trip, you should print the QR code to use during immigration. You'll need to do it once for each family member that you have enrolled. Click the registered plan entry/return button.

Visit Japan Web

 **Your details**✔ Registered

 **Details of family members traveling with you**✔ 1 persons already registered

Register planned entry/return

Register information required when entering into/returning to Japan

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Click the Immigration clearance and customs declaration and complete the questions. After completing the immigration clearance and customs declaration, click the Display QR code.

Visit Japan Web

Japan entry/return procedure

Japan 2026
2026/05/29

 Edit plan  Delete

Applicant

MUMFORD MICHAEL SCOTT

Please switch the applicant and prepare the procedures for everyone

Selection of family members

Preparing for entry into/return to Japan

 Link VISA optional

 Quarantine (Confirmation of Health Condition)

 Immigration clearance and Customs declaration

Not registered

 Display QR code

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In the example below, the code is generated and printed for Mumford Michael Scott, and then the drop down arrow will be selected to choose the other family member to print the QR for them.

Print the QR code for your entry. The picture below is an example of the QR Code to print and bring with you for immigration and customs.

[Visit Japan Web](#)

QR Code for Immigration clearance and Customs declaration



MUMFORD MICHAEL SCOTT ▼

[Back to Entry/Return Procedure](#)